

## ***Smart9-1-1 Assent Form for Adults with Intellectual Disabilities***

Organization:
Contact Person:
Address:
City, State, Zip:
Phone:
Email:

**This form has words in it that might be new to you. If you hear any words that you do not understand, please ask the person reading this form with you to tell you what the new words mean.**

### **What is Smart 911?**

Smart911 is a service that may help someone to be safer and more prepared when an emergency happens.

An emergency is any situation that requires immediate assistance from the police, fire department or ambulance. Examples include:

- A fire
- A crime, especially if it is happening at the time
- A car crash, especially if someone is hurt
- A medical emergency. A medical emergency means that someone needs medical help fast. Some examples of medical emergencies include when a person is not breathing, is unconscious, is having chest pain, or can't stop bleeding.

Call 911 immediately from the nearest phone when there is an emergency. You should be in a safe place to call 911. If you are not sure if the situation is a true emergency, call 911. The 911 operator will know.

If you call 911 from a home or cell phone that you registered with Smart911, the 911 Operator may be able to tell emergency responders where you are.

## Smart911 helps in three ways.

- 1) The **first way** Smart911 can help you to **create a Safety Profile.**

### **Your Safety Profile:**

- a) Gives the 911 Operator important information about you and your family members.
- b) Shows up on the 911 Operator's computer screen when you call from a phone number you entered when signing up for Smart911.
- c) Is only made available to emergency responders, such as firefighters and police officers when you call 911.
- d) Helps emergency responders help you.

**You can also create a profile for a group setting like a household or family Safety Profile.**

- 2) The **second way** Smart911 can help is during an emergency. **If an emergency happens in Missoula/Silver Bow counties, you will get emergency alerts through your phone that tells you what is happening.**

- 3) The **third way** Smart911 can help is **by helping [Missoula/Butte Silver Bow] county emergency managers respond to an emergency, such as a wildfire.** If you share information about your preparedness (the Address Details section of Smart911), your emergency manager can find out if you have what you need to be safe and he/she can use your Profile information for planning purposes when there is an emergency near you. For example, after a windstorm that caused power outage, people with powered medical devices were contacted by emergency managers to see if they needed any help.

**Do you understand?** \_\_\_\_\_

## Signing Up

To sign up with Smart911, you, a family member or your case manager must go to this website: [www.smart911.com](http://www.smart911.com) Then you click *Sign Up Today* and begin entering your information.

Once you have signed up, Smart911 will call the phone number you entered to confirm your new account.

**Do you understand?** \_\_\_\_\_

## Creating a Safety Profile

Creating a Smart911 Safety Profile is your choice. You do not need to create a Smart911 Safety Profile if you do not want to. But it is a good idea. The Safety Profile helps fire fighters and other emergency responders help you if you call 911.

If you choose to create a Smart911 Safety Profile, you get to decide what information you want to include.

It is important to put accurate information in your Safety Profile. For example, if you put in your Safety Profile that your bedroom is in the back of the building, the emergency responders will know that.

You will need to update your Safety Profile at least once every six months. It is important that the information is correct. For example, if you moved your bedroom to another part of the house, the emergency responders need to know that.

**Do you understand?** \_\_\_\_\_

## Benefits of Smart911

A Smart911 Safety Profile can make you safer and more prepared when emergencies happen.

- A Safety Profile can give emergency responders important information that could help save your life.
- Emergency alerts may help you avoid a bad situation such as a flooded road or a forest fire.
- Information about the things you have at your address that you can use in an emergency helps emergency mangers identify the kind of help you might need when an emergency happens near you.

**Do you understand?** \_\_\_\_\_

## Privacy and Risks

Smart911 is private. Your information is stored on secure computer servers to keep it safe. Local 911 operators can only see your information when a 9-1-1 call is made from a phone registered to your Smart 911 account. No one can look at

your Safety Profile unless a call is made to 9-1-1 from your registered phone. If you choose to share your information with emergency managers, they can only use the information during an emergency to be find out if you have what you need to be safe.

Sometimes people do try to break into computer servers to get information. They usually do this to get financial information. Smart911 does not ask you for any financial information. The security measures used on Smart911 computer servers and the fact that no financial information is collected makes the risk of anyone getting your information very small.

**Do you understand?** \_\_\_\_\_

### **Cost**

There is no cost for Smart911. It is a free service provided by the [Missoula/ Butte Silver Bow] County Office of Emergency Management.

**Do you understand?** \_\_\_\_\_

### **You Can Choose**

You can say "No" to creating a Smart911 Safety Profile. You can say "No" right now and not participate at all. Or you can say "No" later and delete your Safety Profile. It is your right to say "No." You can still call 911, and emergency responders will still answer your call even if you don't sign up.

If you say "Yes," you can choose what information to give in your Safety Profile. You still need to give true information. False information could make you or someone else unsafe.

**Do you understand?** \_\_\_\_\_

### **Questions**

If you have any questions, contact your case manager. Your case manager's address, phone number, and email address are in the box on the first page. You can also look at the FAQ (Frequently Asked Questions) page on this website:

[www.smart911.com](http://www.smart911.com) .

By signing this form, you agree to provide accurate information to Smart911 and get help from your case manager to enter this information on the website. Some of this information may be private and sensitive.

"I have read the above description of this service and I have been informed of the risks and benefits involved. All my questions have been answered to my satisfaction. Furthermore, I have been assured that any future questions I may have will also be answered by my case manager. I voluntarily agree to create a Smart911 Safety Profile. I understand that I will receive a copy of this form."

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Participant Name (Print)

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Participant signature or personal mark

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Date

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Witness signature

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Date